

Common Name	Data Contained	How to Access this Database
<a href="https://gateway.viha.ca">https://gateway.viha.ca</a>	Island Health Technology Resources	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> from most web browsers
PharmaNet	Drugs dispensed to patient by BC Pharmacies	Only accessible through 3rd Party Systems. - Excelleris Launchpad cost is \$100 annually per physician, per location. (Two MoH forms must be filled out HLTH4530 and HLTH4532 and submitted / approved before contacting vendor) - Medinet cost is \$120 annually per physician and is web based. This system can be accessed from any computer as it is Purely web based. (Medinet will handle the application process to MoH on behalf of the physician). Medinet contract in place throughout all Island Health facilities.
Excelleris Launchpad	Access to PharmaNet	Not Available through Island Health Networks unless using Personal device. Accessible from devices / locations as configured with Vendor
MediNet	Access to PharmaNet	Available from any computer as long as licensing has been purchased by individual Physician. Use Web Browser from any computer including from within the <a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop option
e-health viewer (Care Connect)	Labs from across the province including Life Labs and other health authorities	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop option
	Cancer Agency Reports	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop option
	Some Diagnostic Imaging Reports from other health authorities	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop option
	BC Woman's and Childrens Hospital Reports.	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop option
Intelviewer	VIHA Diagnostic Imaging and Reports	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop Option (PACS account is required) Previously accessible by local installation through VPN, however VPN is now Generally speaking denied for anyone not performing surgical procedures, Gateway is the preferred access.
Panorama	Imunizations	At this time not available to Family Practice physicians. Public Health Director and Management has been involved to request access from the Provincial body. There are some PIA's and STRA's that may be impacted by this type of request so may not be possible.
Paris	Home and Community Care	<a href="https://gateway.viha.ca">https://gateway.viha.ca</a> - Remote Desktop Option Access must be requested and granted through Island Health Accounts Management
West Coast MI	Private Medical Imaging results (Greater Victoria Area)	Accessed through Intelliviewer from Physician offices - Requires registration to the system through West Coast Medical Imaging. <a href="https://victoria.westcoastmedicalimaging.com/Portal/app">https://victoria.westcoastmedicalimaging.com/Portal/app</a> - Click 'Apply for an Account' to get started

To summarize how to access the Island Health Here's a few steps:

- [Connect using a web browser to https://gateway.viha.ca](https://gateway.viha.ca)

- o At this website you will be prompted for a login, this is your VIHA account as issued from Accounts Management
  - You would only have a VIHA account if you have hospital privileges, or have been delegated access somehow
- o Once Logged into this site you will see on screen two options – **Apps & Desktop**
  - You really will only want to use Desktop option, as the Apps has limited access and is not configurable
- o Click on the Desktop Option and you will see an icon for 'Remote Desktop'
  - Click on Remote Desktop and this will launch a connection to the Remote Desktop Server
- o Once the Remote Desktop is displayed, you will see in your system tray an icon for the Citrix Receiver
  - The first time you login perform the following steps
    - Right click on this icon and select 'Change Server'
    - o Click 'Update'
    - Right click on this icon and select 'Refresh Applications'
  - You will not need to perform these specific steps again
- o Right click on the Citrix Receiver icon and select 'Applications'
  - This will provide you a list of all applications you have access to
    - This should include eHealth Viewer, PowerChart, and Intelliviewer non-Diagnostic
    - o The Intelliviewer access is using your PACS account and may be a different password from your VIHA one.
    - o This username is case sensitive