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Subject: TEST - September Newsletter
Date: July-05-17 12:08:04 PM

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Division Focus

September 2016

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Fall is here! This latest issue of the Division Dispatch will provide you with an update of everything that's happened over the busy summer and what to look forward to this fall.

Reminder: RSVP to the 6th AGM & Transformation Engagement Event

Please join us for our Sixth Annual General Meeting on Tuesday, September 27. As always, your partner is welcome to join you.

Tuesday, September 27, 2016

Coast Kamloops Hotel, 1250 Rogers Way

- 5:30 PM - Registration, Dinner, and Celebration of Retiring Members
- 6:00 PM - Annual General Meeting
- 7:10 PM - An Update on Primary Care Transformation and Your Practice: Kamloops as a Proof of Concept Community
- 8:00 PM - Social

[Click here to register](#) and [here for AGM updates and important documents](#).



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5:30 PM • Registration, Dinner, and Celebration of Retiring Members

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7:10 PM • An Update on Primary Care Transformation and Your Practice:

Kamloops as a Proof of Concept Community

7:45 PM • Social



Thompson Region
Division of Family Practice

Ministry to Attend AGM

Doug Hughes, Assistant Deputy Minister Health Service Policy and Shana Ooms, Director Primary Health Care Services, will provide an update on their progress to support Kamloops as proof of concept community. You'll have a chance to reflect on the proposed concepts. We strongly encourage you to attend to hear these updates and learn more about primary care transformation as it relates to your practice.

Last Call for Nominations: Board of Directors

Are you interested in meaningful change and governance? This is your opportunity to consider a nomination to the Thompson Region Division's Board of Directors. If you are interested in participating in energizing conversations and influencing the future direction of your Division, please complete the [Director Self-Nomination form](#) no later than September 19th and submit to Dr. Graham Dodd, Nominating Committee Chair, c/o the Thompson Region Division by email to thompsonregion@divisionsbc.ca.

Primary Care Transformation: A message from the GPSC

As you know, the GPSC has been working on a vision and strategic plan to guide their work over the next few years. The GPSC's vision is a patient medical home for all BC residents that provides the highest quality of care and is seamlessly linked with the broader primary care and health care system.

[Click here](#) to read an information package that shares with you the current thinking about the vision and how that will be moved forward over the coming months at both the provincial and local levels. Your Division is working closely with the Ministry of Health on primary care transformation in the Thompson Region. We will keep you updated as the work evolves.

You can also learn about the GPSC's strategic direction and benefits by viewing this [infographic](#) and [Prezi presentation](#).

Pathways is here and it's ready for you!

Pathways is a physician designed web-based resource that Family Practitioners, and their MOAs use to make Specialist and clinic referrals. Pathways has significantly improved the quality of referrals made as physicians can be more informed about individual Specialists/health care providers' interests and/or areas of practice, referral processes, required investigations, wait times, referral preferences, and necessary referral forms (if applicable).

Currently, Pathways includes more than 3,000 specialists, 800 clinics and hospital, 1,000 resources, and 1,200 referral forms. [Click here to view the latest Pathways newsletter.](#)

The Divisions Pathways team is ready to start collecting family practitioners information. [Click here for the Family Practice survey](#). You will be issued an access key to use the site after returning the completed survey to Tessa Girodat, Pathways Administrator, by fax at 250-372-1610 or email tgirodat@pathwaysbc.ca.

Pathways is coming to the Thompson Region

Launch — Fall 2016

What is Pathways?

- Pathways is a Physician referral database designed by and for physicians.

Who is this for?

- Specialists and Family Physicians.

Why should I sign up?

- Improves the quality of Specialist referrals because the GPs are informed about individual Specialists' areas of practice and referral processes. This has dramatically reduced phone calls and inappropriate referrals.
- Broadens awareness of local Physician community.
- Allows Specialists to define their scope of practice, and indicate what they do not practice.
- Provides access to Physician-specific resources.

FAST FACT #1

Pathways has a new specialty, **Genetics**, is now available and already has **12 clinics**.

FAST FACT #2

Pathways now includes data from **3,000+** specialists, **800+** clinics & hospitals, **1,000+** resources, and **1,200+** referral forms.

How do I sign up?

- Complete the Pathways survey forwarded to your office, from the Thompson Region Division of Family Practice. Once the completed survey is submitted you will be issued an access key and be able to use the site. Please return completed survey to Tessa Girodat, Pathways Administrator by Fax: 250-372-1610 or Email: tgirodat@pathwaysbc.ca

A GP For Me Wrap Up Celebration

To thank all our Physician Leads and Working Group members, we hosted a casual celebration of A GP For Me's project completion on September 15. We wanted to thank everyone who has contributed so much of their time and effort to the project over the last two years. It's been a long haul but we've seen some great results and have learned a lot. Thanks to all who participated and came out for a drink and a snack!

Residential Care Update

Did you know that you do not have to have patients currently in residential care to receive the residential care incentive? And did you know we are supporting physician leadership to help develop

solutions to improve your experience when you have patients in residential care homes? Our goal is to have all family physicians in full- or part-time practice receiving this benefit.

The GPSC has launched the initiative to support physicians to design and implement local solutions that deliver GP MRP services to patients living in residential care homes. Find out if you're [eligible to register](#). If you have not registered but would like to, please contact the Division. If you have any questions, please contact Laura Becotte at 250-372-1621 or lbecotte@divisionsbc.ca

Consistent with the guidelines you received when you registered, this is our request for you to submit your 4th quarter billing for the period July 1 to September 30, 2016. We will process payment within 15 days of receipt. [Click here for a copy of the invoice](#) for your use.

Interested in how we are doing? [Click here for the Residential Care Initiative Quality Improvement Reports for Thompson Region.](#)



**Thompson Region
GPSC Residential Care Initiative**

Supporting Family Physicians in striving to achieve the five best practices in caring for individuals in residential care homes.

5 BEST PRACTICES

- Support 24/7 availability and on-site attendance when required
- Promote patient documentation
- Increase attendance at case conferences
- Enhance meaningful medication reviews
- Improve proactive patient visit

BEST PRACTICES WILL LEAD TO:

- | | |
|---|---|
| LOCAL IMPROVEMENTS | SYSTEM IMPROVEMENTS |
| <ul style="list-style-type: none">• Improved access to care homes and patients.• Increased integrated care management with physicians.• Enhanced scheduling for meaningful medical plan reviews, care conferences, and patient visits.• Increase medical leadership and quality improvement.• Offer ongoing professional development. | <ul style="list-style-type: none">• Reduce unnecessary or inappropriate hospital transfers.• Improve patient-provider experience.• Reduce healthcare costs. |

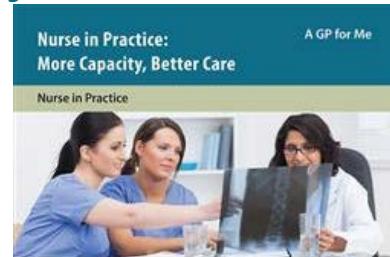
Thompson Region
Division of Family Practice

Family Practice Nurses Results in Same Day Access for Patients

As part of the Nurse in Practice pilot, the introduction of a registered nurse has enabled the physicians to see three to seven additional patients per day. This has led to one of the clinics reducing their Third Next Available Appointment (TNAA) to zero days, providing patients with same day access to the clinic. Previously, TNAA for the office varied between one and five days. The addition of the RN has enabled the clinic to provide same day access on a consistent basis allowing patients timely access to care. The pilot phase is now complete.

We've developed a toolkit and interactive financial model to help you determine if a nurse will work for your practice. We're also exploring with the Ministry of Health alternative payment models for both a Nurse and Nurse Practitioner. <http://www.mailoutinteractive.com/http://>

Should you wish to consider hiring a nurse or nurse practitioner into your practice please contact Monique Walsh at mwalsh@divisionsbc.ca.



Nurse in Practice: More Capacity, Better Care

Nurse in Practice

Aims to assist physicians' capacity to open spaces for new patients by introducing nurses into practices.

This project introduces nurses into physician offices as a way to ensure patients get the time and care they need; put more patients into physicians' offices for diagnosis; and ease the workload of physicians. In-office nurses provide education and support patients with chronic health issues, assist them in managing and living with their diseases, and help them find resources in the community.

Thompson Region
Division of Family Practice



Family Medicine Forum 2016

The Division is hosting a recruitment booth at the Family Medicine Forum in Vancouver from November 9-13. Once again, we invite you to spend some time at our booth and help market our community to potential new recruits. If you are attending the FMF and would like to participate please connect with Christine at 250-320-1471 or thompsonrecruitment@divisionsbc.ca.

Do you have practice capacity?

The Division continues to receive inquiries from people looking for a family doctor. We acknowledge all practices are currently over capacity. However, should your practice have space, even just for a few patients, please contact us. We can provide you with patient contact information and other supports. We're here to help.

Our Hospice

Kamloops Hospice Association had a success video launch of "Our Hospice", the story of Kamloops Hospice Association. Click below to watch the video and learn about what hospice offers in the

community.



New Clinic Offering Dermatologic Services

Dr. Harpreet Lotay has now opened Sona MD, a medical aesthetic clinic that will be accepting patient referrals for assessment and treatment of lesions, moles, and primary skin cancer medicine billable through MSP. [Click here to read the letter from Dr. Lotay](#).

For more information, contact Sally at 778-471-6555 or at sally@sonamd.ca.

Reminder to GPs: Submit the Annual GP Attachment Participation Code 14070

Family doctors are required to annually submit the GP Attachment Participation (14070) or GP Locum Attachment Participation (14071) code to continue to bill the Attachment suite of fees (14074, 14075, 14076, and 14077). Regardless of when it was submitted this year, 14070 or 14071 should be submitted - with a zero-sum amount - at the beginning of each year under the Attachment Participation PHN# 9753035697 (not under individual patient's PHN#). *GPs must submit this code in order to bill fees for the current fiscal year to March 31, 2017.*

Billing the zero-sum fee code signifies that:

- You are providing full-service family practice services to your patients and will continue to do so for the duration of that calendar year.
- You are confirming your doctor-patient relationship with your existing patients through a standardized conversation or "compact."
- You have contacted your local division of family practice to share your contact information and to indicate your desire to participate in the community-level Attachment initiative as you are able.

Prior to submitting the initial GP Attachment Participation code, each participating family doctor must register their participation in attachment efforts with their local division, even if he/she is not a member of that division. Contact us at 250-372-1621 if you have any questions.

Upcoming CME and Webinar Opportunities

Caring for the world at home: Enhancing refugee health in primary care in British Columbia Webinar

- **Date:** Wednesday, October 5, 6:00-7:00 PM
- **Location:** online webinar
- **Credits:** up to 1.0 Mainpro+ credits
- **Cost:** Free
- **Register:** <https://events.ubccpd.ca/website/index/110650http://ubccpd.ca/course/refugee-health>

BCCFP & SGP 2016 Fall Family Medicine Conference

- **Date:** Saturday, October 22
- **Location:** Kelowna

- Credits:** up to 6.5 Mainpro+
• **Register:** <http://ubccpd.ca/course/maternity-care-ttt><http://bccfp.bc.ca/news/conferences-events>

Maternity Care "Train the Trainer" Workshop

- **Date:** Saturday, October 22
- **Location:** Coast Coal Harbour Hotel
- **Register:** <http://ubccpd.ca/course/maternity-care-ttt><http://ubccpd.ca/course/maternity-care-ttt>

Looking Beyond Autism: Recognizing Mental Health Disorders in Children and Youth with ASD

- **Date:** Thursday, October 26, 6:00-7:15 PM
- **Location:** online webinar or Vancouver, BC
- **Credits:** up to 1.25 Mainpro+ and 1.25 MOC Section 1 credits
- **Cost:** Free
- **Website:** <http://ubccpd.ca/course/pppc2016><http://ubccpd.ca/course/mental-health-asd>

Allergy and Clinical Immunology Update 2016

- **Date:** Saturday, October 29
- **Location:** SFU Segal Building, Vancouver BC
- **Target audience:** Family physicians, pediatricians residents & students
- **Credits:** 6.5 Mainpro+/MOC Section 1 credits
- **Website:** <http://ubccpd.ca/course/Allergy2016>

Family Practice Oncology CME Webcast Series

- November 19 Family Practice Oncology CME Day
- Monthly Oncology CME Webcast series from September to November
- [Click here](#) for more information.
- Contact Jennifer Wolfe at 604-219-9579 or jennifer.wolfe@bccancer@bc.ca for more information

Extra Reading and Resources

[Click here](#) to read the latest edition of the Divisions Dispatch newsletter.

[Click here](#) to read the latest edition of the GPSC newsletter.

[Click here](#) for the latest GPSC Meeting Summary.

[Click here](#) to access information about UpToDate.

[Click here](#) to read the latest edition of Interior Health's newsletter.

[Click here](#) to view the Endocrinology Telehealth tri-fold pamphlet.

Perinatal Services BC has recently refreshed their Pregnancy Passport. [Click here](#) to access the resource.

Building on the success of our A GP For Me feasibility study, Excel Personnel Inc. has launched its [Physician Locum Service](#) in the Thompson Region. If you have any questions, please contact Karen Watt by phone 1-877-374-3853 or via email at karen@excel.bc.ca.

Upcoming Meetings and Events

Annual General Meeting: September 27, 2016

Transformation Engagement Event: September 27, 2016

Division Board of Directors: Your Division Directors meet monthly to review progress and develop strategies to address emerging opportunities. Upcoming Board Meetings: October 10, 2016

Thompson Collaborative Services Committee: Upcoming CSC Meetings: September 22, 2016

If you have items to bring forward to the Board and/or CSC please contact
thompsonregion@divisionsbc.ca

Contact Us:

<https://www.divisionsbc.ca/thompson/home>

Phone: 250-372-1621

Fax: 250-372-1610

thompsonregion@divisionsbc.ca

Board Members:

Dr. Chip Bantock, *Chair*
Dr. Graham Dodd, *Vice Chair*
Dr. Ben Anders, *Secretary*
Dr. Lennard Pretorius, *Treasurer*
Dr. Krista Bradley, *Director*
Dr. Peter Loland, *Director*
Dr. Servaas Swart, *Director*

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Tessa Girodat, *Administrative Assistant*
Veronica Smith, *Finance*

Newsletter Production Team:

Chelsea Brookes, Dr. Chip Bantock

If you have something to share for the September newsletter, please provide it to
thompsonregion@divisionsbc.ca by December 1, 2016.

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and wish to unsubscribe from our newsletter mailing list, please [click here](#).

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