



KB Division Dispatch

Primary Care Network Update

Implementation of the KB PCN starts this fall. 14 clinics across KB have been approved and hiring for the first clinical positions commences in September. Stay tuned for more information!

Check out the <u>Q&A</u> responding to KB Division member core questions/critiques since the beginning of the implementation process.

KB Patient Experience Survey Launches

KB Division has created a <u>region-wide survey</u> to help understand patients' experiences of care in all participating PCN clinics. Questions focus on access to care, quality of care, system utilization and patient self-reported health.

Results will enable quality improvement discussions in clinics and help measure changes that are occurring as a result of PCN implementation. Survey closes December 15th, 2019.

Please help increase patient participation by sharing the survey with your networks, share on Facebook

Urgent MBMD Reminder: Update Your PIN Before Monday Sept 30th

Interior Health increased security for accessing MBMD accounts by changing the length of the MBMD Login PIN from 4 to 6 digits. Effective September 30th, 4 digit PINs will be removed and users that have not updated their accounts will be required to enter their Username (Mnemonic) and IH Password each time to access their account until a new 6 digit Login PIN is created.

CLINICAL SUPPORTS

Quality Referral & Consult Pocket Checklist

The <u>QR Pocket Checklist</u> is new best practice tool developed as part of the work of the Shared Care GP/SP Consults project.

The checklist is adapted from the Quality Referral Evaluation (QuRE) Working Group in Alberta, and aims to support effective communication, flow of necessary patient information, coordination, and integration between family physicians and specialists.

For a short read with more details, view this GP/SP Consults Newsflash.

ACES In-Clinic Training

The ACES project team are offering fall in-clinic trainings on how to screen for poverty and ACEs, discuss results with patients, and code scores into EMR.

Interested in setting up a training? Contact Dr Todd Kettner at tkettner@divisionsbc.ca. Lunch and sessionals provided.

For a quick read on ACEs (earn CPD credits), Dr Cindy Loukras recommends reading UBC's This Changed My Practice – ACEs: One Family Physician's Experience.

Rise BC Welcomes New Chronic Pain Physicians

Dr. Garrett and Dr. Halstead are now running part-time practices out of Rise BC for your pain management needs. Both Dr. Halstead and Dr. Garrett will also be doing follow-up appointments for any of our existing patients as well as accepting new patients. Contact: office@risebc.com , p. 250-352-5259, f. 778-463-4999

PATIENT EMPOWERMENT

Chronic Pain Patient Supports

Nelson: Solis Integrative Health upcoming programs:

- 1 Weekly chronic pain support group (next series starts Oct 3),
- 2 Ongoing 6 week chronic pain integrative health course,
- 3 8 week 'Making Sense of Pain' program (starts Oct 15),
- 4 Indigenous focused 'Making Sense of Pain', 4 sessions (starts Nov 4)

Patients can self-refer, 778-774-7442, reception@solishealth.ca

Trail: 6 week UVIC "Living with Chronic Conditions" coming soon. Patients can contact Kiro Wellness Centre for more information, 250-364-6219

CYMHSU Pathways to Care Updated

CYMHSU Pathways to Care brochures for families have been updated – <u>Trail</u>, <u>Nelson</u>, Castlegar

REPORTS & QI

2019 MOA Events Receive Positive Feedback

This spring KB Division of Family Practice and PSP partnered to hold three Dine & Learn events for MOAs across the Kootenay Boundary.

Participant feedback was highly positive, see the event <u>evaluation summary</u> here.

UPCOMING EVENTS & CPD OPPORTUNITIES

KB Division AGM & Roundtable 2019

This year's Kootenay Boundary Division of Family Practice AGM and Roundtable will take place on **Thursday, 24th October, 5-8.30pm** at the Lion's Head Pub in Robson. Please Register Here

KB Regional | Emergency Medicine Retreat & Social

Mark your calendars for the first KB Regional Emergency Medicine Retreat and Social! Don't miss this opportunity for fun, networking and relationship building with ED teams from across the region!

Rossland BC | Josie Hotel @ Red Mountain
Thurs Nov 21 6 pm - 8:30 pm & Fri Nov 22 8 am - 3:30 pm

Full details + registration to follow in early October. Questions? Contact Mona Mattei at mmattei@divisionsbc.ca

Other CPD

Pediatric Asthma Management: New Online Course & Resources

This free online continuing medical education course is designed for all BC health care providers that care for children with asthma. <u>More details here</u>

Check out these resources for supporting families & caregivers:

- Asthma Action Plan For Children age 6 18
- Childhood Asthma: Video Guide for Families & Caregivers

Palliative Care Master Class

Oct 7, KBRH & BDH Register Here

This class showcases a series of presentations from experts in the field of palliative medicine, covering state-of-the-art patient-centred care.

Supervised PoC Ultrasound Scans

Nov 3, KLH

Visit https://klhscans.eventbrite.ca for complete details and to register.

Medical Management of Obesity - SAVE THE DATE

Nov 7, Rossland

KB Dine and Learn Series with Dr. Francis Vala, Bariatric Surgeon. Stay tuned, registrations opening soon.



Kootenay Boundary Division of Family Practice

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