
eNotification of Patient Hospital Admissions and Discharges Starting in February!

January 9, 2015

We are pleased to announce that real-time notifications of inpatient admission, discharge, and death to any hospital within Island Health will be automatically delivered electronically to users of Osler, MedAccess, and Intrahealth, as well as to those who use the Excelleris Launchpad application. If you are using these EMRs you do not need to sign up for this service; it will begin on February 9, 2015.

This service is commencing after a successful pilot study undertaken by Island Health, the Victoria and South Island Divisions of Family Practice, and Excelleris Technologies. An independent evaluation found that 96% of participants felt that eNotification would be an asset to their practice, and 83% agreed or strongly agreed that eNotification helped them provide better care to their patients. Family physicians indicated that when they received a notification they were more likely to:

- ✓ Cancel a patient's non-hospital appointment;
- ✓ Feel better prepared to answer a patient's family or caregivers questions;
- ✓ Make an urgent appointment for a patient if necessary; and/or
- ✓ Check PowerChart (electronic hospital record).

Excelleris has contacted all EMR vendors in the Island Health area to let them know about the requirements for this new service. If you are using an EMR other than those mentioned above, you can contact your EMR vendor to request eNotification or contact Excelleris directly at 1-866-728-4777 or support@excelleris.com.

Please note that while the eNotification provides a "Reason for Visit/Presenting Complaint", there is no further clinical information included in the message, and primary care providers are encouraged to access PowerChart or call the Patient Information number provided for additional clinical information.

The development of eNotification was a truly collaborative project, bringing family physicians together with Island Health and hospital providers to ensure that our patients have an optimal transition. We are excited about this new partnership and would be happy to address any questions you may have. You can contact Kristin Atwood, Transitions in Care Project Manager, at katwood@divisionsbc.ca or Valerie Stevens, Director Strategic Initiatives, Island Health, at Valerie.Stevens@viha.ca.

Yours truly,



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