

MEMORANDUM

DATE: June 8, 2020

TO: All Providers Island Wide

FROM: Dr. Mary-Lyn Fyfe, Chief Medical Information Officer
Bindy Bains, Director of Health Information Management (HIM)

RE: **eForms Update for Providers**

Thank you for your patience as Island Health continues to work with peer Health Authorities, the Ministry of Health, Doctors of BC, Physicians, and Clinicians on a provincial eForms solution. We recognize the challenges that providers experience managing forms in their offices and electronic medical record systems when multiple and outdated versions of forms exist. We are pleased to communicate that we have made a number of changes, both internally at Island Health, and provincially.

Island Health Forms Update

The Health Information Management (HIM) department has implemented a new process to centralize the management of clinical forms. This includes a new intake, review, and approval process for the creation or modification of all clinical paper forms and eForms. The new procedure will enable us to, where appropriate, regionalize form content, support process harmonization and reduce the number of changes required to build the forms into Electronic Medical Record (EMR) systems.

All approved Island Health forms will be published into Pathways and templates will be created, which then can be uploaded into community EMRs, including Oscar/Juno, Wolf, MedAccess, and IntraHealth.

If you have any questions around the Island Health forms management process, please contact RegionalClinicalForms@VIHA.ca

Provincial eForms Solution Update

Additionally HIM leadership across B.C. has partnered with the eHealth Team at the Provincial Health Services Authority (PHSA) for the past year to address the known challenges with forms. PHSA has launched an 'eForms Solution' initiative with the mission to ensure all forms across the province are up to date and delivered electronically. The province is focused on streamlining the efficiency of form completion by automating data entry as much as possible. 'eForms Solution' reduces clerical burden and improves form quality. The approach involves a single application that would retrieve the most current forms available and send them to the receiver electronically. This strategy and approach was endorsed by all major private practice EMR vendors represented in BC and integration testing is currently underway.

We will keep you informed on the progress of the provincial forms process as we continue to test and implement this solution.

If you are interested in finding out more about the provincial eForms Solution, please contact eFormsSolution@phsa.ca
