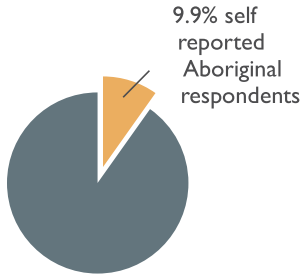


# Accomplishments & Key Findings

PATIENT SURVEY



**245**  
Patients  
Surveyed



**Information & Knowledge:** prenatal resources, information on breastfeeding and post partum depression

**Access to Care:** finding a family physician after the birth of baby, scheduling and getting to appointments, choice of care provider

**Relationships:** Supportive, personalized and non judgemental relationship with care provider, prenatal relationship with public health nurse, collaborative relationship between care providers



Tabitha McLaughlin  
To: Kinney, Jacquie  
Comox Valley Maternity Projects

Today at 9:43 AM



Good Morning Jacquie,

I have been reading up on some of the incredible and innovative projects that the Comox Division and partners have produced for Maternity Care. Congratulations on exceptional community development J

I am writing to inquire after a patient/community survey? I would like to roll something out here in Chilliwack and would love to learn from what experiences and examples you may have. Much appreciate to your efforts and considerations in advance.

Kindest regards,

Tabitha McLaughlin  
Patient Medical Home Coordinator  
Chilliwack Division of Family Practice  
c. 604.795-0034  
w. [www.divisionsbc.ca/chilliwack](http://www.divisionsbc.ca/chilliwack)  
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CARE PROVIDER SURVEY



**51**  
Physicians and  
Specialists  
surveyed



**41**  
Midwives, Island  
Health &  
Community  
Partners surveyed

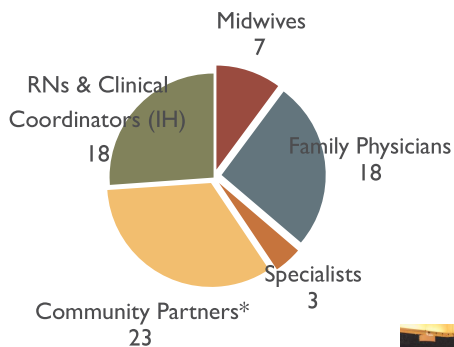
**Information & Knowledge:** standardized framework for care, professional development and CME, consolidated and accessible resources, provision of non-judgemental care

**Access to Care:** low risk, multidisciplinary clinic, collaboration with community partners

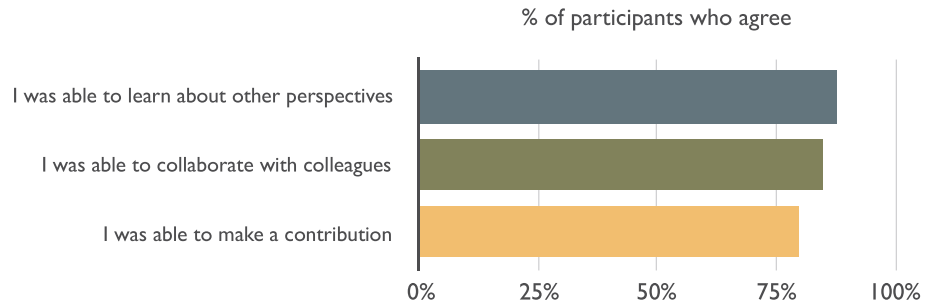
**Relationships:** Collaborative practice, collaboration with community partners and other care providers

WORLD CAFE

Informed by data that emerged from the patient and care provider surveys, **69 perinatal service and care providers** gathered to identify strategies to meet the project aim and goal.



\* Community partners include stakeholders from MCFD, representatives from the aboriginal community, and A GP for Me Community Navigator



Participants in the world cafe identified the following areas for improvement with which key strategies have been developed and three working groups were created:

1. New approaches to standardized prenatal care & enhanced collaboration between care providers and the community
2. The provision of equal access to care for patients
3. Enhanced care provider and patient perinatal information and knowledge

